

Steps to File Complaints Against TNEB Officers

Tamil Nadu State Electricity Board - Legal Guidance

1

Document the Issue

Collect all relevant documents including electricity bills, corresponder photographs, and witness statements related to the officer's misconduct or negligence.

2

Internal Complaint

File a written complaint with the TNEB's internal grievance redressal mechanism. Submit to the Executive Engineer or Superintending Engineer of your area.

3

Consumer Grievance Redressal Forum

If internal complaint fails, approach the Consumer Grievance Redressal Forum (CGRF) within 30 days. File online at www.tnerc.gov.in or submit physically.

4

Tamil Nadu Electricity Ombudsman

Appeal to the Tamil Nadu Electricity Ombudsman within 30 days of being dissatisfied. Submit appeal with prescribed fee and documents.

5

Legal Action

File criminal complaint under relevant sections of IPC if corruption/bribe is involved. Civil suit for damages can also be filed in appropriate court.


6

Anti-Corruption Bureau

Report corruption cases to Tamil Nadu Vigilance and Anti-Corruption file online complaint at www.anticorruption.tn.gov.in

 **IMPORTANT: Maintain copies of all documents and follow prescribed timelines for each stage of complaint**

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